

- 1) The two competing measures that influence any supply chain design are:
 - a. Utilization versus efficiency
 - b. Efficiency versus Responsiveness
 - c. Responsiveness versus cost
 - d. Utilization versus cost
- 2) Which of the following is a not a supply chain enabling technology
 - a. RFID
 - b. ERP
 - c. Customers' segmentation
 - d. Internet
- 3) As the number of facilities (warehouses, distribution centers, manufacturing plants) increases, then the inventory cost and response time are expected to
 - a. Increase, decrease respectively
 - b. Decrease, increase respectively
 - c. Increase, increase respectively
 - d. Decrease, decrease respectively
- 4) The moving average MA is a method of demand forecasting
 - a. Time series
 - b. Causal
 - c. Qualitative
 - d. Subjective
- 5) In forecasting, trend is defined as
 - a. Current deseasonalized demand
 - b. Growth or decline in demand
 - c. Predictable seasonal fluctuation
 - d. Non of the above
- 6) The three components used to measure performance in the theory of constraints are
 - a. Throughput, inventory and operating expenses
 - b. Utilization, inventory and administrative expenses
 - c. Congestion, inventory and operating expenses
 - d. Cycle time, throughput and operating expenses
- 7) In a statement of cash flows, receipts from sales of property, plant and equipment and other productive assets should generally be classified as cash inflows from
 - a. Operating activities
 - b. Financing activities
 - c. Investing activities
 - d. Selling activities
- 8) The difference between managers and leaders is that
 - a. Mangers don't change while leaders do
 - b. Leaders don't change while leaders do
 - c. Both managers and leaders change
 - d. None of the above
- 9) Having different prices for airline tickets is an example of
 - a. Bullwhip effect
 - b. Revenue management

- c. Postponement
- d. Quantity discount

10) The two attributes regarding products that need to be considered in sourcing decisions are

- a. Criticality and quality
- b. Quality and value
- c. Value and criticality
- d. Value and speed of delivery